

Volunteer stories

citizens
advice
bureau

Martine,
Admin Volunteer
Stirling District CAB

What were your motivations and reasons to volunteer at the bureau?

Main motivation was to gain experience and eventually employment.

What does your volunteer role involve?

General admin duties.

What is the 'stand out' part of your role(s)? In other words, what are the most important, rewarding, or enjoyable part of your volunteering?

For me, it is being around other people as I am shy. However, once I get to know and trust others this becomes the most enjoyable and rewarding part of volunteering.

What are the benefits of volunteering at your bureau?

Interaction with volunteers and staff. I enjoyed working in a busy office.

What challenges have you overcome as part of your volunteer journey?

I am more confident. I have also mentored other admin volunteers in this role.

What skills or knowledge have you gained through volunteering at the bureau?

Being more confident, gaining responsibility and interacting with other volunteers and staff.

What difference do you feel your role/contribution brings to your bureau and community?

I believe the admin support I have provided has enabled volunteer advisers and staff to focus more on case work.

Please tell us anything else which you feel is an important part of your volunteer story.

I think volunteering at Stirling CAB has helped me be more confident when being interviewed for jobs outside the organisation. So much so that I have now received a job offer with the Civil Service!

