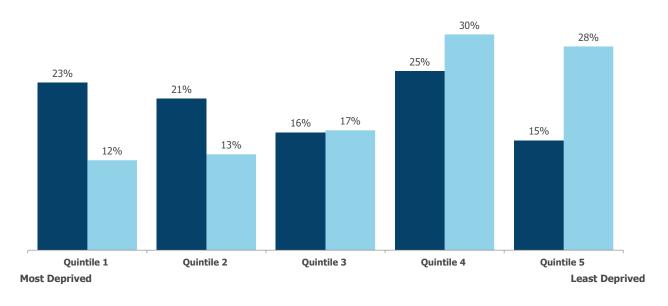
# **Citizens Advice service in Scotland** Local Authority Statistics 2020-21

Local Authority	Stirling		
(Clients residing in the Local Authority area, where postcode is known)			
In 2020-21, the CAB service provided advice to			
clients	2,458		
helping clients gain	£1.1 million		

### Areas of advice for clients residing within Local Authority

Benefits	37.2%	Housing	5.7%
Consumer	1.9%	Immigration, Asylum and Nationality	1.8%
Debt	5.0%	Legal Proceedings	3.9%
Discrimination	0.1%	NHS Concern or Complaint	1.1%
Education	0.4%	Relationship	4.7%
Employment	8.7%	Tax	2.1%
Finance and Charitable Support	12.0%	Travel, Transport and Holidays	1.5%
Health and Community Care	1.6%	Utilities and Communications	12.1%

### Scottish Index of Multiple Deprivation - clients and population residing within Local Authority



Clients

Stirling

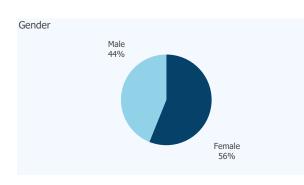
% of clients residing in local authority, living in each quintile

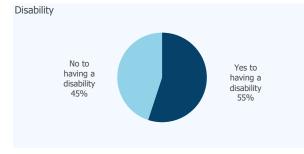
% of datazones in Local Authority that are in each Scottish quintile

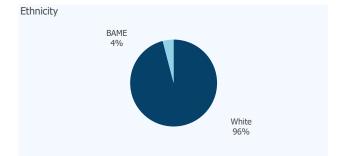
## **Citizens Advice service in Scotland** Local Authority Statistics 2020-21

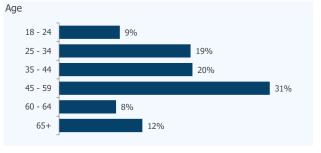
#### Profile of clients residing within Local Authority

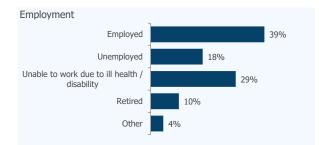
(Where the client profile is known)











### Housing Status Owner Occupier Private landlord Council Rented Other Social rented Staying with friends / relatives Homeless / temporary housing Other

#### Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

...and together forms Scotland's largest independent advice service

#### **Key National Service Facts**

Clients advised	171,000
Issues discussed	647,000
Community Locations	300+
Number of paid staff and volunteers	2,998
Value of volunteer hours annually	£9.4 million

The Scottish Association of Citizens Advice Bureaux – Citizens Advice Scotland (Scottish charity number SC016637) t: 0131 550 1000 w: www.cas.org.uk Published August 2021