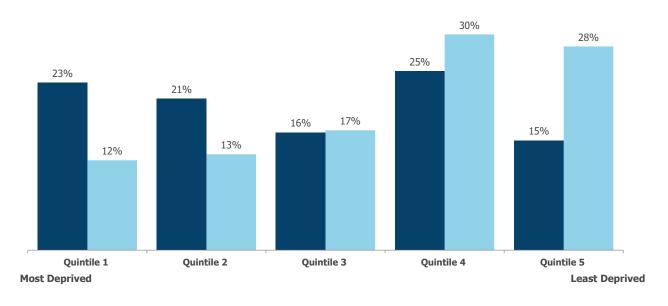
Citizens Advice service in Scotland Local Authority Statistics 2020-21

Local Authority	Stirling		
(Clients residing in the Local Authority area, where postcode is known)			
In 2020-21, the CAB service provided advice to			
clients	2,458		
helping clients gain	£1.1 million		

Areas of advice for clients residing within Local Authority

Benefits	37.2%	Housing	5.7%
Consumer	1.9%	Immigration, Asylum and Nationality	1.8%
Debt	5.0%	Legal Proceedings	3.9%
Discrimination	0.1%	NHS Concern or Complaint	1.1%
Education	0.4%	Relationship	4.7%
Employment	8.7%	Tax	2.1%
Finance and Charitable Support	12.0%	Travel, Transport and Holidays	1.5%
Health and Community Care	1.6%	Utilities and Communications	12.1%

Scottish Index of Multiple Deprivation - clients and population residing within Local Authority



Clients

Stirling

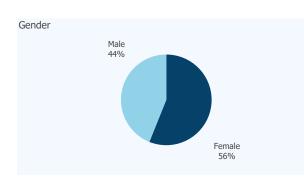
% of clients residing in local authority, living in each quintile

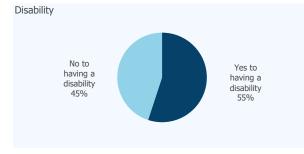
% of datazones in Local Authority that are in each Scottish quintile

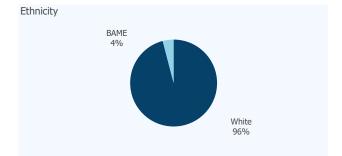
Citizens Advice service in Scotland Local Authority Statistics 2020-21

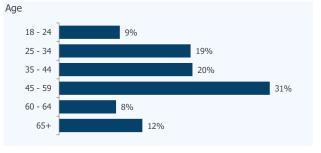
Profile of clients residing within Local Authority

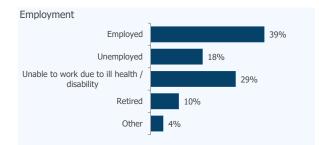
(Where the client profile is known)











Housing Status Owner Occupier Private landlord Council Rented Other Social rented Staying with friends / relatives Homeless / temporary housing Other

Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

...and together forms Scotland's largest independent advice service

Key National Service Facts

Clients advised	171,000
Issues discussed	647,000
Community Locations	300+
Number of paid staff and volunteers	2,998
Value of volunteer hours annually	£9.4 million

The Scottish Association of Citizens Advice Bureaux – Citizens Advice Scotland (Scottish charity number SC016637) t: 0131 550 1000 w: www.cas.org.uk Published August 2021