

# Citizens Advice service in Scotland

## Westminster Constituency Statistics 2020-21

Linlithgow & East  
Falkirk

### Westminster Constituency

### Linlithgow & East Falkirk

(Clients residing in the constituency area, where the postcode is known)

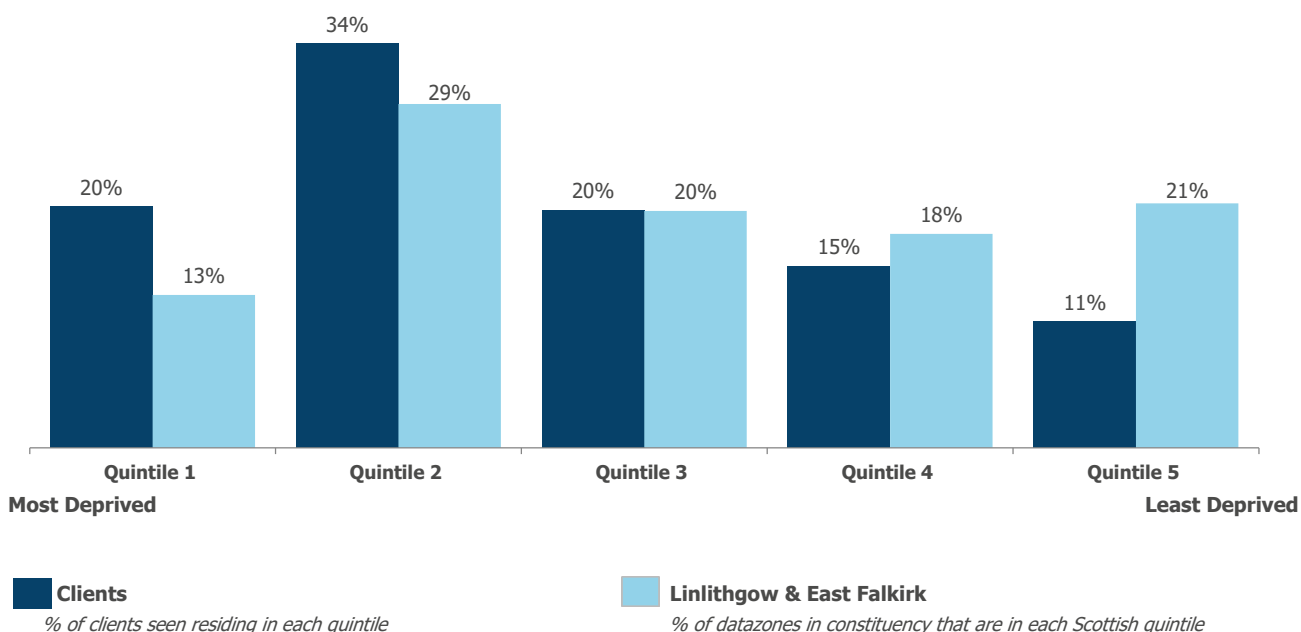
In 2020-21, the CAB service provided advice to...

clients	2,683
helping clients gain	£2.8 million

### Areas of advice for clients residing within constituency

Benefits	48.9%	Housing	4.3%
Consumer	1.8%	Immigration, Asylum and Nationality	0.8%
Debt	11.5%	Legal Proceedings	5.1%
Discrimination	0.1%	NHS Concern or Complaint	1.3%
Education	0.4%	Relationship	2.3%
Employment	8.5%	Tax	4.6%
Finance and Charitable Support	5.0%	Travel, Transport and Holidays	1.6%
Health and Community Care	0.9%	Utilities and Communications	2.6%

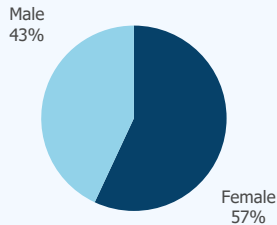
### Scottish Index of Multiple Deprivation - clients and population residing within constituency



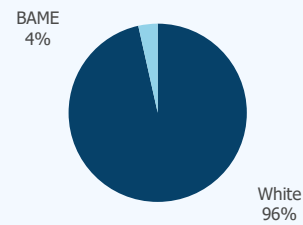
### Profile of clients residing within constituency

(Where the client profile is known)

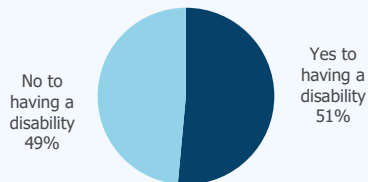
#### Gender



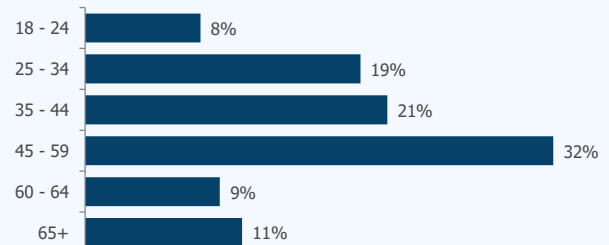
#### Ethnicity



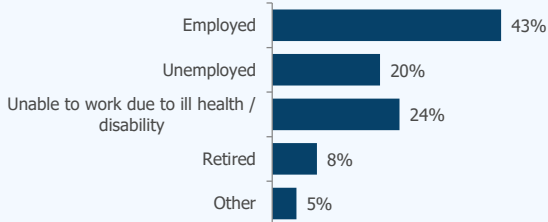
#### Disability



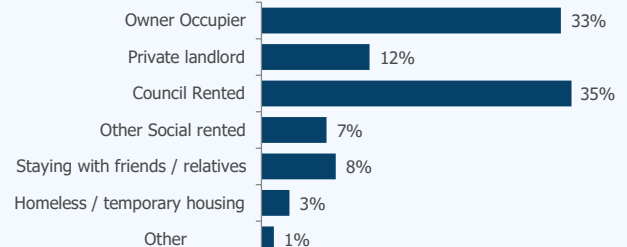
#### Age



#### Employment



#### Housing Status



### Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

**...and together forms Scotland's largest independent advice service**

### Key National Service Facts

Clients advised	171,000
Pieces of advice given	647,000
Community Locations	300+
Number of paid staff and volunteers	2,998
Value of volunteer hours annually	£9.4 million