

Citizens Advice service in Scotland

Edinburgh Pentlands

Holyrood Constituency statistics 2020-21

Holyrood Constituency

Edinburgh Pentlands

(Clients residing in the constituency area, where the postcode is known)

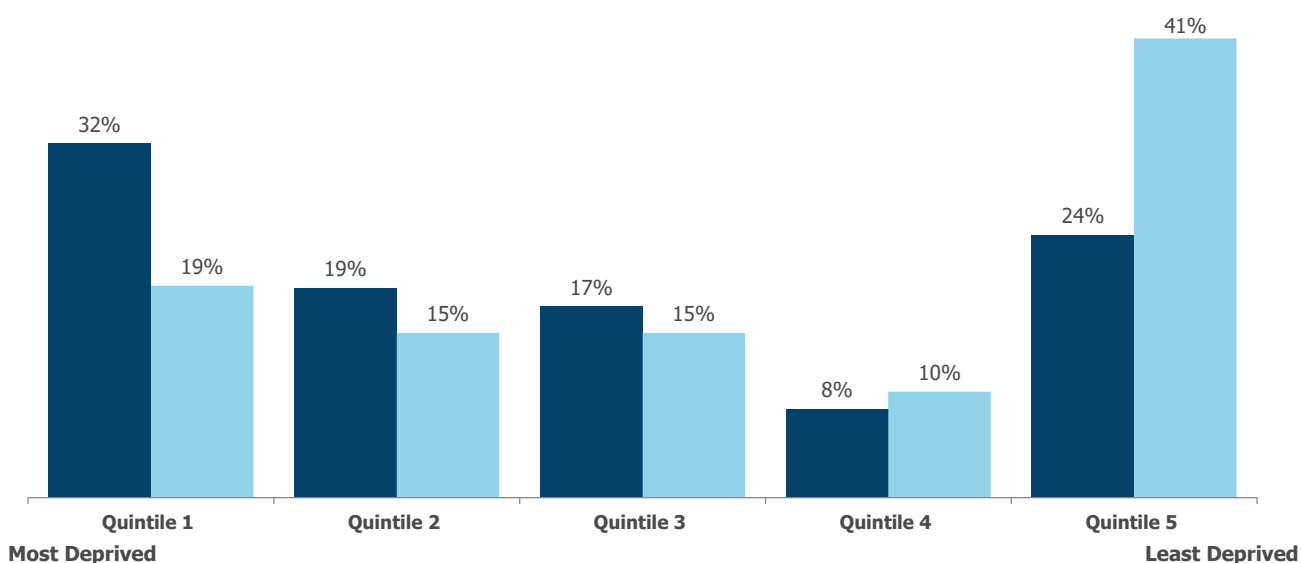
In 2020-21, the CAB service provided advice to...

clients	1,372
helping clients gain	£0.7 million

Areas of advice for clients residing within constituency

Benefits	37.8%	Housing	6.2%
Consumer	2.3%	Immigration, Asylum and Nationality	10.9%
Debt	12.1%	Legal Proceedings	2.8%
Discrimination	0.2%	NHS Concern or Complaint	2.7%
Education	0.5%	Relationship	2.8%
Employment	10.4%	Tax	3.8%
Finance and Charitable Support	2.8%	Travel, Transport and Holidays	1.5%
Health and Community Care	0.8%	Utilities and Communications	2.3%

Scottish Index of Multiple Deprivation - clients and population residing within constituency



Clients

% of clients seen residing in each quintile

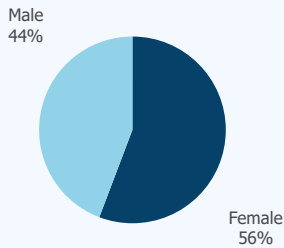
Edinburgh Pentlands

% of datazones in constituency that are in each Scottish quintile

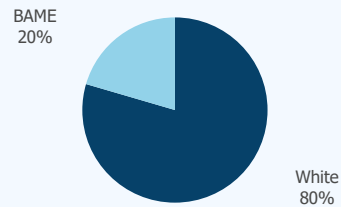
Profile of clients residing within constituency

(Where the client profile is known)

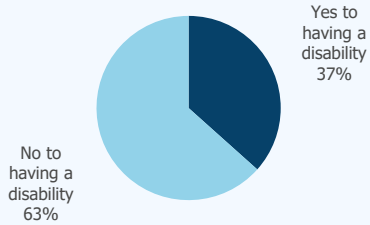
Gender



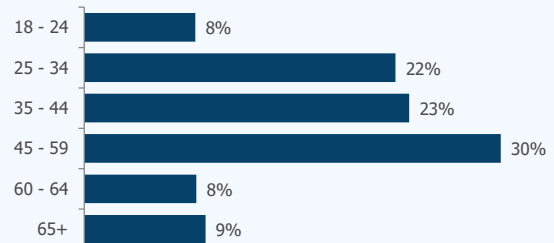
Ethnicity



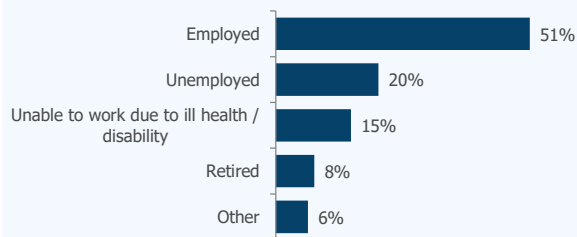
Disability



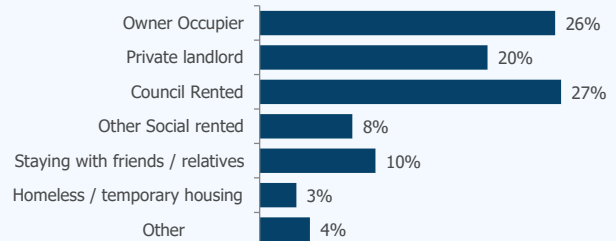
Age



Employment



Housing Status



Citizens Advice service in Scotland includes....

Citizens Advice Scotland

59 member Citizen Advice Bureaux

Extra Help Unit

...and together forms Scotland's largest independent advice service

Key National Service Facts

Clients advised	171,000
Pieces of advice given	647,000
Community Locations	300+
Number of paid staff and volunteers	2,998
Value of volunteer hours annually	£9.4 million